



# The Library Resource Centre

## Annual Review 2014-2015

### CONTINUOUS GROWTH

With each annual review we continue to be inspired by the growth of the College and our Library collections and services. As we write this year's review, the sounds of demolition are a pleasant reminder of the forthcoming growth of our physical space.

This review is filled with many highlights that demonstrate our commitment not only to growth by numbers but also our ability to shift and adapt to a changing environment. Where the need for one service may begin to decrease we shift our resources into the development of other services that engage our faculty and students and contribute to their success.

We hope you enjoy this snapshot of the past year and we look forward to continuing to grow along with you.

Trish Weigel Green  
Library Director



**CONESTOGA**  
Connect Life and Learning

**LIBRARY  
RESOURCE CENTRE**

# Library 2014-2015 Annual Review

## By the Numbers

**401** instructional workshops delivered to **9,653** participants

**11,076** resources loaned

**11,930** questions answered

**28,000** streaming videos

**82,606** visits to [Research Help Guides](#)

**260,407** webpage views

**268,000** e-books

**480,940** resources viewed via the [Discover Service](#)

**492,254** visits to Doon Library

*"I've never had straight A's in my life, but now I do because of our library. I'm in my program's third and final semester, which requires a lot of research, papers and summaries. What makes the library the best is the atmosphere and the staff. I've formed a strong relationship with one in particular, who talks to me and always asks me if I need help."*

**Alex Rios**  
Student, Pre-Service Firefighter

*"Having a library means the world to me ..."*

**Joshua Bisessar**, Student  
Mechanical Engineering Technology

## Expanding our Collections: E-Books

Improving access to information is at the core of Library services. We're making more materials available in digital format so Conestoga students, faculty and staff, anywhere in the world, at any time, from any device, can gain access.

This year we added 179,000 e-books to our collection, representing a 200% increase and yielding a total of 268,000 e-book titles accessible through the Library's [Discover Service](#). This massive collection was made possible through collaboration with 16 of the Ontario College Libraries.

## More Streamed Media

A portion of donations from the [Family Campaign](#) has enabled the Library to start a new collection of video streaming resources from [Kanopy](#). Kanopy is winning fans among the Conestoga community who love the access to the 10,000 streamed films it offers and adds to our overall collection of 28,000 titles (and growing).

Closed captioning is available for all Kanopy films typically within 48 hours.

We are pleased with the wide variety of educational films and documentaries that will certainly spark interesting conversations.

## Increased Accessibility, Accessible Content E-Portal (ACE)

As of January 2015, we are one of the 22 Ontario College Libraries that have access to the Ontario Council of University Libraries' (OCUL) [Accessible Content E-Portal \(ACE\)](#). ACE is a searchable online repository of print library books digitized into several alternate formats that can be accessed by students and faculty with perceptual (print) disabilities. ACE access adds to the number of strategies the Library utilizes when fulfilling alternate format requests to support research and learning at Conestoga, while complying with Accessibility for Ontarians with Disabilities Act (AODA) regulations.

## Developing our Space – Doon Library Renovation

In Fall 2014 the Library at Doon Campus launched into planning the long awaited renovation of its space. Our future vision is to be a place of inspiration that supports learning with seamless service, flexible study spaces, and access to quality resources.

With construction now underway, the renovation will maximize the effectiveness of our space to include areas that are more conducive to group work, technology use, and quiet study, and improve the overall aesthetics and traffic flow of the B-Wing corridor. We are excited about this change and look forward to providing the Conestoga community with an exceptional library space. You can track our progress from our [renovation site](#).

## Curriculum Integration, Online Tutorials & COMM1085

Information management skills, including an understanding of information gathering, evaluation and application, are essential to the academic and career success of all college students. In September 2014, the Library undertook an initiative designed to ensure all students in the College Reading and Writing Skills course (COMM1085) gained an introduction to these valuable skills. In this pilot project, the Library developed a series of captioned online [research help tutorials](#) designed to allow students 24/7 access to research skills training via eConestoga.



In addition to the online tutorials, members of the Library Information Literacy team visited 119 sections and saw 2,012 students to deliver hands-on interactive sessions. Together, the on-line tutorials and in-class sessions provide students with a solid foundation in information management skills, and set the stage for success as they build on these skills throughout their time at Conestoga and beyond.

## Keeping in Touch

All newsletters are published twice a year, in September and January, and are distributed by email to the applicable program areas. This year we added the Media & Design newsletter, [Portfolio](#), to our list of communications.

[The Briefcase](#) - Business & Hospitality

[ECE Link](#) – Early Childhood Education

[Infusion](#) - Nursing

[Pulse](#) – Health Information Science

[Debriefing](#) - Policing, Law, Criminology

[Engineering Edge](#) - Engineering

[IT Bits & Bytes](#) - Information Technology

[Trades Tool Box](#) - Trades & Apprenticeship

## Welcome to the Team



**Corrie Playford**  
Program Liaison  
Engineering, I.T. &  
Trades



**Jennifer Griesbach**  
Part-Time Frontline  
Service



**Hillary Robertson**  
Part-Time Library  
Assistant

## Thank You...

**Conestoga Family Campaign donors** for the \$3,300 towards the [Kanopy](#) streamed media service.

**The Law Foundation of Ontario** for funding our subscription to the [QuickLaw database](#).

**Conestoga community members** who donate fiction to our [popular reading collection](#).

## Activities & Collaborations

The following list offers some examples of the many collaborative partnerships our Library team members contribute to:

### Conestoga

- Accessibility Compliance Committee
- APA Advisory Committee
- College Copyright Advisory Committee
- College Council
- Library/Learning Commons Working Group
- Tuition Assistance Committee
- New Student & Faculty Orientation Activities
- Celebrating Cultural Diversity Committee & Events
- Human Library Event



*Human Library Event*

### External

- HLLR AODA Research Working Group
- [askON Online Research Help](#) & Steering Committee
- Bibliographic Standards Working Group
- Colleges Union Catalogue & Libraries' Digital Repository Steering Group
- Digital Media Services Working Group
- eBooks Consortium
- Wellington Waterloo Dufferin Health Library Network



*Exam Fun Activities*

## Looking Ahead: 2015-2016

Our Strategic Plan outlines our goals for 2014-2017  
Doon Library renovation completion in Fall 2015  
Introduction of an online meeting room booking service  
Improvements to remote access through streamlined PIN distribution  
Conestoga OneCard access for Library borrowing, printing, copying & fine payment  
askON online research help service introducing a SMS (text) option

## Contact the Library

*The Library advances and enriches student learning, contributes to teaching excellence and supports research success at Conestoga.*

Doon – Room 2B18  
Phone: 519-748-5220 x3361  
Email: [ircinfo@conestogac.on.ca](mailto:ircinfo@conestogac.on.ca)

Cambridge – Room A1109  
Phone: 519-748-5220 x4526  
Email: [lrcamb@conestogac.on.ca](mailto:lrcamb@conestogac.on.ca)