



# Library Resource Centre

## Annual Review 2012-13

"TEAMWORK DIVIDES THE TASK AND DOUBLES THE SUCCESS." ANON.

## Transformed Service & Space

As of May 2012, the Doon Library's new amalgamated Service Desk provides an improved, efficient model of teamwork in the provision of seamless one-stop service, ranging from borrowing resources, booking videos and meeting rooms, and research assistance.

Out of adversity comes opportunity. The Doon Library was closed for a week to allow restoration following an earlier flood. The dedicated efforts of Library and Facilities staff and external contractors ensured a speedy reopening with new carpeting and shelving and a consolidated Desk. The result is a refreshed and more spacious looking Library.



**Spring 2012 Doon LRC Restoration:**  
Client services consolidated at one Desk;  
new carpeting and shelving installed.



**Library Services Team** (from left):  
*Some of the friendly staff you'll meet at the Service Desk:* Linda St. John, Daisy Collins, H  l  ne Cot  , Susan Lee, Shannon Matthews, Gary Dye, Jennevie Orio (Absent: Sue Czubak)

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### LRC by the Numbers

553,829 Visits to Doon LRC

18,545 Resources Loaned

17,403 Questions Answered

30,304 Hits on [Research Help Guides](#)

311 [Instructional Workshops](#)

108 Computer Workstations

106 [Research Help Guides](#)

9 Bookable [Study Rooms](#)

## LIBRARY OPEN HOUSE

On May 15, 2012, an open house was held for Conestoga faculty interested in learning more about the Library's services and resources at the Cambridge (South) Campus.

Led by Program Liaison Melanie Parlette-Stewart, visitors were treated to demonstrations of online resources, displays of new books and media and, as usual, exceptional Library hospitality.

The South Campus Library officially opened in Fall 2011 and supports the research, teaching and learning needs for Engineering, Information Technology, Trades, and Food Processing Technology programs located there.



*Program Liaisons (from left):*

Tessa Dueck, Christopher Woodley, Anita Fortes-Wilkinson, Melanie Parlette-Stewart

## Collaborating to Build Information Literacy

One of the Ministry of Training, Colleges and Universities' Essential Employability Standards requires college graduates to develop skills in *Information Management* during the course of their education. When students begin to develop such skills, educators and librarians often say students are growing their *information literacy*, the ability to recognize when information is needed and to effectively locate, evaluate, and use the information for a purpose. ([Association of College and Research Libraries, 2000](#))

The Library's Instructional Services Team supports Conestoga faculty seeking to develop their students' information literacy (IL) skills. The most popular service of the Library's four [Program Liaisons](#) is the provision of specific course and assignment-oriented instructional workshops in classroom or lab settings. The Liaisons may also assist with the creation of instructional support

materials, collaborate on assignment development, and produce tutorials and guides for online help. In all cases, the Liaisons work closely with faculty to determine and realize desired learning outcomes.

Moving forward, the Library's second [Comprehensive Plan for Information Literacy](#) (2013-2016) focuses on improving online instructional resources and assessing the effect of IL services on student satisfaction and achievement.

### FAST FACT

## 16% increase

... in Information Literacy workshops provided to Conestoga students during the 2012-13 Academic Year



**May, 2012 Open House:** Program Liaison Melanie Parlette-Stewart discusses LRC services and resources with South Campus employees.

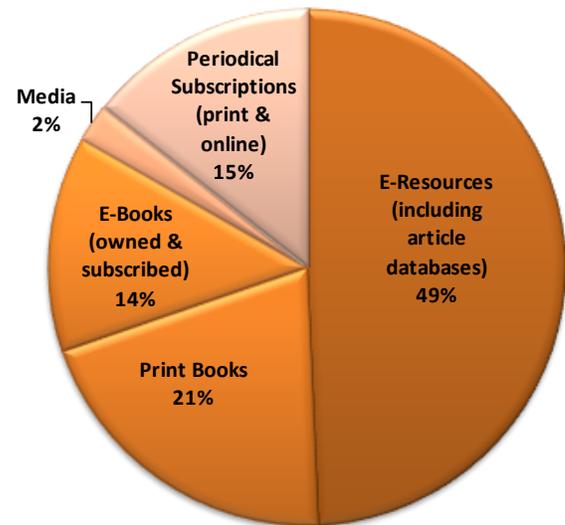
## Discover, Research & Learn

Students and faculty can now discover, access and research available resources via the Library's new integrated online search platform from Ebscohost. Available from the [Library's homepage](#), this search tool provides an easy-to-use starting point for finding books, articles, and many other information sources that support learning and teaching.

### FAST FACT

**56,706 full-text articles** were retrieved by users via the Library's online discovery tool in 2012-13

## Library Resource Expenditures 2012-13



*Below:* Students interact with and learn from Human Books in the LRC.

## Challenging Assumptions

As a joint collaboration of the Respect Campaign Team, Student Life and the Library, Conestoga held its second Human Library event on March 7, 2013, allowing students to borrow, ask questions and gain a better understanding of the participating "human books."

The Human Library concept was originated in 2000 in Copenhagen, Denmark by a group of teenagers whose goal was to raise awareness against prejudice and violence. The Human Library is now a worldwide phenomenon.

Over 100 attendees had the opportunity to speak with one or

more of the 15 volunteer books from Conestoga and the Waterloo Region.

A variety of topics were presented, including overcoming depression, breaking the cycle of substance abuse, being a child soldier, living with HIV, and what it's like to be a drag queen.

Feedback received includes faculty interest in incorporating the Human Library into their curriculum.



### HUMAN LIBRARY FEEDBACK

*Absolutely amazing! I've never seen or heard of this before - beautiful experience.* – Human Library Participant

*Being okay with sharing my story - I have shared my story before but this was different, I was able to give people hope and insight.* – Human Library Book

## Looking Ahead - Projects & Goals

### Summer, 2013

Hire a Copyright Coordinator to provide advice to faculty and students  
Purchase suitable furnishings to expand Quiet and Silent Study areas  
Replace existing soft seating (with thanks to CSI for generous funding)  
Enable mobile access

### Continuing

Purchase more streamed media that is captioned  
Explore alternate formats for improved accessibility  
Explore and encourage partnerships with other departments  
Learn, grow and innovate!



### Exam Week in the LRC:

Conscientious students take a much deserved time-out from serious studying in one of the group work areas.

## Thanks!

### Donations

We appreciate the caring faculty, staff and students who continue to donate paperbacks to our [@ease fiction collection](#) and non-fiction books to our academic collection to help us promote student literacy and learning.

### 2012-13 Library Student Assistants

Kevin Bluck, Michael Cardwell, Aaren Hopkins, Paola Marquez, Mahsa Ostovar-Ravari, Lorelei Stolpmann

## COPYRIGHT CORNER

The Copyright Modernization Act (CMA) came into force November, 2012. **Education** is now one of the allowable purposes for Fair Dealing. For more information, visit the Library's online [Copyright Guides](#).

## Keeping in Touch

The newest addition to our program-specific newsletters is [ECE Link](#) - Early Childhood Education.

All newsletters are published twice a year, in September and January, and distributed by email to faculty and students in the applicable program areas.

[The Briefcase](#) - Business & Hospitality

[Debriefing](#) - Policing, Law, Criminology

[Engineering Edge](#) - Engineering

[Infusion](#) - Nursing

[IT Bits & Bytes](#) - Information Technology

[Trades Tool Box](#) - Trades and Apprenticeship

## Library Resource Centre

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[www.conestogac.on.ca/lrc](http://www.conestogac.on.ca/lrc)

*We support and enrich learning, teaching and research at Conestoga.*



### Part-Time Library Technicians (from left):

Evelyn Hansen, Rachel Kelly, Ashley Hermiston and **Library Administration:** Rachel Caldwell, Manager, Client Services & Operations, and Linda Schneider, Library Director (On leave: Patricia Weigel Green)